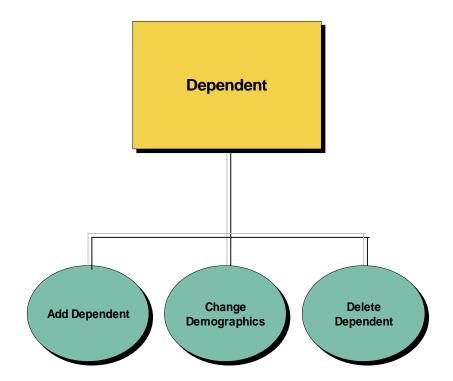
INTERNET FORMS: DEPENDENT

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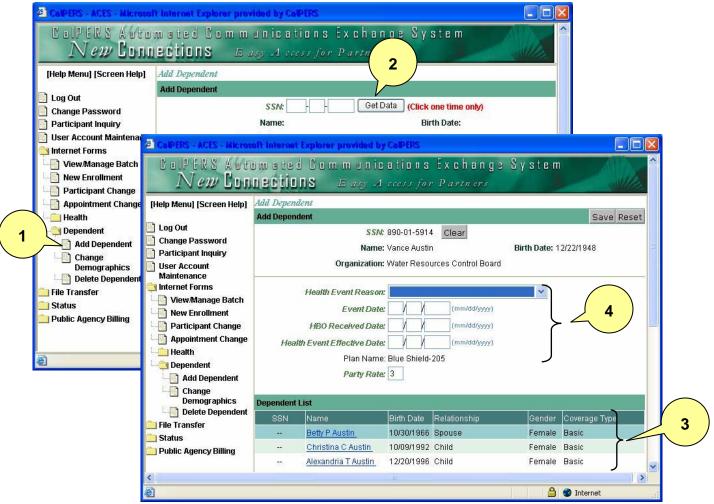
The Internet Forms, Dependent folder is comprised of three functions, as shown in the diagram below: **Add Dependent**, **Change Demographics**, and **Delete Dependent**.



Add Dependent

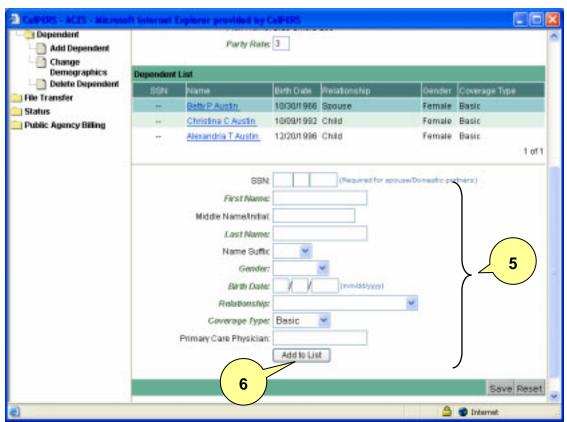
This screen is used to add dependents for a Health Participant.

1. Open the Internet Forms folder on the Navigation Tree, select the **Dependent** folder and click on **Add Dependent**.



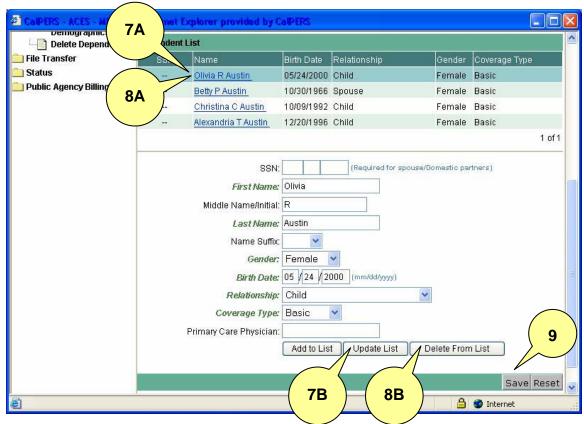
- 2. Enter the Participant's SSN and click **Get Data**.
- 3. Participant's name, birth date, organization (agency), any existing dependents appear. Current dependent information includes:
 - SSN
 - Name
 - Birth Date
 - Relationship
 - Gender
 - Coverage Type
- 4. Enter health event information (*green/bold/italics* fields are required):
 - Health Event Reason

- Event Date
- HBO Received Date
- Health Event Effective Date
- Plan Name. This is not a changeable field.
- *Party Rate.* Defaults to current party rate on file. See Glossary or on-line Help for definition.



- 5. Scroll to the **Add Dependent Transaction List** and enter dependent information (*green /bold /italics* fields are required):
 - *SSN* (Required for spouse or domestic partner. Users are encouraged to enter SSNs for all dependents, if possible).
 - First Name
 - Middle Name/Initial
 - Last Name
 - Name Suffix
 - Gender
 - Birth Date
 - Relationship
 - Coverage Type. The default is Basic.
 - Primary Care Physician
- 6. Click **Add to List** (Note: If this Step is skipped, dependent information will not be sent to CalPERS for processing).

- If this is the only dependent to be added, go to Step 9.
- To add additional dependents, repeat Steps 5 and 6. To make changes to dependent information, go to Step 7.
- To delete a dependent, go to Step 8.



- 7. To make changes to a dependent just added (but before you have saved):
 - A. Click on the <u>dependent name</u>.
 - B. When the dependent's information appears, make desired changes and click **Update List**. When you are satisfied with the list of dependents and their information, go to Step 9.
- 8. To delete a dependent previously added (but before you have saved):
 - A. Click on the dependent name.
 - B. When the dependent's information appears, click **Delete From List**. When you are satisfied with the list of dependents and their information, go to Step 9.

Don't forget to

submit your batch via View/Manage Batch!

9. When all adds/changes/deletes are completed, click **Save**.

submit your

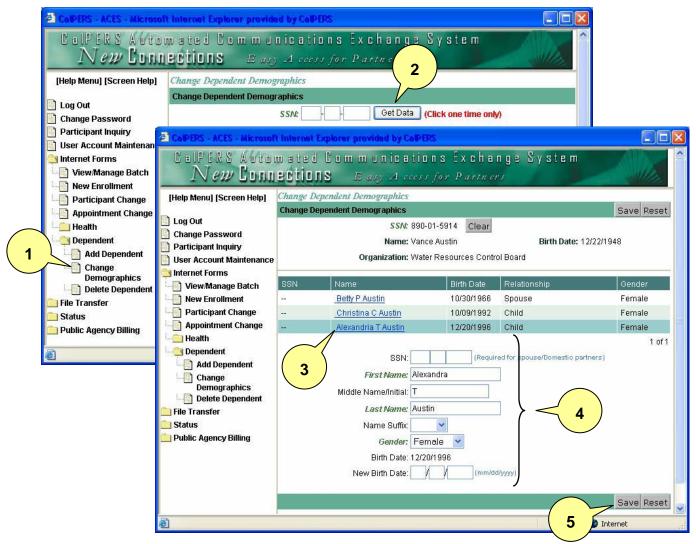
batch via View/Manage

Batch!

Change Demographics

Use this screen to submit a change to demographic information or to add a social security number for a previously enrolled dependent.

1. Open the Internet Forms folder on the **Navigation Tree**, select the **Dependent** folder and click on **Change Demographics**.



2. Enter the Participant's SSN and click **Get Data**.

3. The Participant's name, birth date, and organization (agency) appears. Click on the dependent name. This displays existing dependent information.

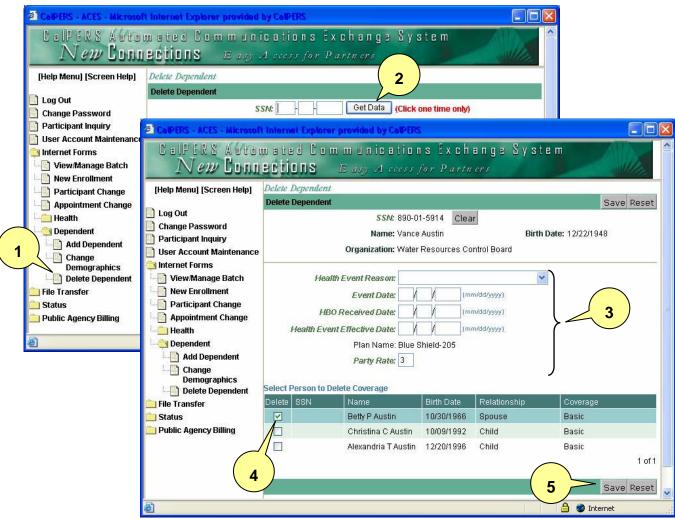
4. Enter new information.

5. Click Save.

Delete Dependent

Use this screen to delete a dependent from a Participant's Health enrollment.

- 1. Open the Internet Forms folder on the Navigation Tree, select the **Dependent** folder and click on **Delete Dependent**.
- 2. Enter the Participant's SSN, and click Get Data.



- 3. Enter health event information (*green/bold/italics* are required fields):
 - Health Event Reason
 - Event Date
 - HBO Received Date
 - Health Event Effective Date
 - Plan Name. This is not a changeable field.
 - *Party Rate*. Populates with the current party rate on file. See Glossary or on-line Help for definition.
- 4. Click the check box next to the dependent to be deleted.
- 5. Click Save.



Restoring a Deleted Dependent

If you delete a dependent in error and you have already saved the transaction, complete the following steps to restore the dependent.

- 1. From the Internet Forms folder on the Navigation Tree, select **View/Manage Batch**.
- 2. Click on the <u>Tracking ID</u> of the batch containing the deleted dependent transaction.
- 3. Locate the Participant whose dependent was deleted in error. Click on the Trans. No..
- 4. When the information for the deleted dependent transaction appears, click **Delete**. A confirmation for the request to delete appears. Click **Yes**. Essentially, you have "deleted the delete transaction," and the dependent is restored.